

*Last update: September 01, 2023*

## **1. Introduction**

1.1. By using, visiting and/or accessing any part of the 3xraffle.com website and or any sub-domain, website or mobile application that we own or operate (the “Website”) and/or registering an account on the Website you agree to be bound by these Terms and Conditions, our Privacy Policy, our Cookies Policy and any other rules applicable to our betting or gaming products available on the Website (together the "Terms"), and are deemed to have accepted and understood all the Terms.

1.2. You should read the Terms carefully, if you do not agree with them and/or cannot accept them, please do not use, visit or access the Website.

1.3. These Terms may be changed by us from time to time for any reason (including compliance with applicable legislation or requirements of regulators). Current version of the Terms will be available on the Website. If you continue to use the Website after such changes come into effect you are deemed to have accepted such changes to the Terms.

1.4. 3xraffle.com is operated by 3XR Corporation N.V. a company registered under the laws of Curacao under registration number 164925.

3XR Corporation N.V. (3xraffle.com) is fully licensed by the Curacao Gambling authority under license number GLH-OCCHKW07-----.

1.5. Reference to “you”, “your”, “customer”, “user” or “player” shall mean any person using the Website or any services available thereon and/or any registered customer of the Website.

1.6. Reference to “games” shall mean Casino, Live Casino, cards, and other games as may from time to time become available on the Website 3xraffle.com reserve the right to add and remove Games from the Website at its own discretion.

## **2. Your Account**

### **2.1. Legal requirements**

2.1.1. Reference to the “Account” shall mean an account registered by you on the Website after accepting and agreeing to these Terms. By registering an Account, you declare that you are over 18 years of age or of a higher minimum legal age as stipulated in the jurisdiction of your residence under the laws applicable to you. It is your sole responsibility to know whether the services available on the Website are legal in the country of your residence. Persons who are under age of 18 years are not allowed to use the Website and/or any services available on it.

2.1.2. You are not allowed to register on the Website and use our services if you are a resident of Curacao, France, Iran, Iraq, Netherlands, Dutch West Indies, U.S.A or the U.S.A

dependencies. We reserve the right to refuse customers from any other countries over and above the aforementioned jurisdictions at our own discretion.

## **2.2. Registration of Account**

2.2.1. In order to place bets, play games and deposit money you need to register the Account on the Website.

2.2.2. To register the Account, you must provide complete and up-to-date information including a mobile number, e-mail address, username, password and other mandatory information requested on the registration form.

2.2.3. By registering the Account on the Website, you agree to specify your legal name. We may act to check the accuracy of the information you provide. You're not allowed to change this data, but there are cases in which you can individually request for changing of data by contacting Website customer support, such as an honest mistake etc.

2.2.4. If you choose, or you are provided with a username, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We are not responsible for any abuse or misuse of your Account by third parties due to your disclosure, whether intentional or accidental, whether active or passive, of your login details to any third party. We will never ask you to reveal your password and will never initiate contact with you to ask you for the memory joggers associated with your password.

2.2.5. Employees, former employees of service providers and/or affiliated persons are not permitted to register the accounts on the Website and cannot exploit the services and promotions available on it. Same rules apply to family members of the above mentioned. Violation of this rule will result in the account being permanently closed and the referred accounts will be considered as fraudulent. Any winnings derived from such activities will be deemed as forfeited by the account holder and only the deposited amount will be returned to the account holder.

2.2.6 You cannot transfer, sell, or pledge Your Account to another person. This prohibition includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation with a fiduciary or any other third party, company, natural or legal individual, foundation and/or association in any way shape or form

## **2.3. Account issues**

2.3.1. If you forget your password or think that somebody knows details of your personal data, moreover if you suspect that another user is taking an unfair advantage through cheating or collusion you must report the suspicion to us.

2.3.2. We reserve the right to declare any bet or transaction void partially or in full if we, at our own discretion, would deem it obvious that any of the following circumstances have occurred:

- 1) the Account holder or people associated with the Account holder may directly or indirectly influence the outcome of an event;
- 2) the Account holder and or people associated with the Account holder are directly or indirectly avoiding the rules of the Website;
- 3) the result of an event or the bet has been directly or indirectly affected by criminal activity;
- 4) the odds of an event have significantly been changed due to a public announcement in relation to the event;
- 5) bets have been placed that would not have been accepted otherwise, but they were accepted during periods when the Website have been affected by technical problems;
- 6) due to an error, such as a mistake, misprint, technical error, human error, force majeure or otherwise, bets have been offered, placed and or accepted due to this error.

2.3.3. When we close or suspend an Account for whatever reason, we reserve the right to close any future Accounts that may be registered by the same person, device, address, or that may use the same payment wallets or credit cards and void/cancel all bets and transactions of that Accounts.

2.3.4. We offer two-factor authentication (2FA) as additional protection from unauthorized use of your Account. You are responsible for keeping your login information confidential and making sure it cannot be accessed by another person.

2.4. By registering the Account on the Website, you undertake, declare and warrant that:

2.4.1. You are over 18 years of age or such higher minimum legal age of majority as stipulated in the laws of jurisdiction applicable to you and, under the laws applicable to you, you are allowed to participate in the Games offered on the Website.

2.4.2. You will use this Website and your Account solely and exclusively for the purpose of your genuine participation in the Games and not for any financial or other operations; your participation in the Games will be strictly in your personal non-professional capacity for recreational and entertainment reasons only.

2.4.3. You participate in the Games on your own behalf and not on behalf of any other person;

2.4.4. You are not resident in Curacao, France, Iran, Iraq, Netherlands, North Korea, Singapore, St. Maarten, U.S.A or the U.S.A dependencies, Ukraine, United Kingdom.

2.4.5. All information that you provide to 3xraffle.com is true, complete, and correct, and that you shall immediately notify us of any change of such information.

2.4.6. You are solely responsible for reporting and accounting for any taxes applicable to you under relevant laws for any winnings that you receive from 3xraffle.com

2.4.7. All money that you deposit into your Account is not tainted with any illegality and, in particular, do not originate from any illegal activity or source.

2.4.8. You understand that by participating in the Games you take the risk of losing money deposited into your Account.

2.4.9. You shall not be involved in any fraudulent, collusive, fixing or other unlawful activity in relation to your or third parties' participation in any of the Games and shall not use any software-assisted methods or techniques or hardware devices for your participation in any of the Games. 3xraffle.com hereby reserves the right to invalidate or close your Account or invalidate your participation in a Game in the event of such behavior.

2.4.10. In relation to deposits and withdrawals of funds into and from your Account, you shall only use credit cards and other financial instruments that are valid and lawfully belong to you.

2.4.11. The computer software that we make available to you is owned by 3xraffle.com or other third Parties and protected by copyright and other intellectual property laws. You may only use the software for your own personal, recreational uses in accordance with all rules, terms and conditions hereby established and in accordance with all applicable laws, rules and regulations.

2.4.12. Games played on the Website should be played in the same manner as games played in any other setting. You shall be courteous to other players and representatives of 3xraffle.com and shall avoid rude or obscene comments, including in chat rooms.

### **3. Multi Accounts**

3.1. You can sign up (register) and use only one Account on the Website.

3.2. Only one Account for each household, IP address and computer or device is allowed. If two or more users share the same household, IP address and computer or device we must be informed by the respective Accounts' holders in advance.

3.3. If you sign up or attempt to register more than one Account, for whatever reason, we may block or close any or all of your Accounts at our discretion. We may also void all the bets that have been placed in the duplicate Accounts, block bonuses and gifts and void withdrawal requests. In addition, any returns, winnings, or bonuses have been gained or accrued during the duplicate account lifecycle will be forfeited from you.

### **4. Payouts**

4.1. When the outcome of a Game you participate in becomes determined or, where applicable, 3xraffle.com has confirmed the relevant result of an event and settled the markets; all winnings will be available on your Account.

4.2. If 3xraffle.com mistakenly credits your Account with winnings that do not belong to you, whether due to a technical or human error or otherwise, the amount will remain property of 3xraffle.com and the amount will be deducted from your Account. If prior to 3xraffle.com becoming aware of the error you have withdrawn funds that do not belong to you, without prejudice to other remedies and actions that may be available at law, the mistakenly paid amount will constitute a debt owed by you to 3xraffle.com. In the event of an incorrect crediting, you are obliged to notify 3xraffle.com immediately.

4.3. 3xraffle.com may carry out additional verification and identification procedures for any withdrawal or reserves the right to carry such verification procedures at any level of withdrawals. Transactions may be checked to prevent money laundering.

## **5. Deposits**

5.1. To have a possibility to place bets and play for real money you have to deposit crypto into your Account.

5.2. We accept payments in various crypto currencies.

5.3. 3xraffle.com reserves the right to use additional procedures and means to verify your identity (KYC) when effecting deposits into an Account and to close an Account if you fail to send these documents to 3xraffle.com

5.5. By depositing you confirm that all deposits are authorized and you won't try to decline them or take any action which will cause such payment to be reversed by the third party, in order to avoid any legitimate liability.

5.6. As a prevention of money laundering, a deposit must be wagered at least once before a withdrawal can be made. Please note that if wagering requirements are in place, the wagering requirement needs to be respected before a withdrawal is requested.

5.7. 3xraffle.com doesn't allow making 3rd party deposits (by a friend, relative, partner, wife or husband). If the 3rd party deposits are noticed all winnings will be forfeited and sent back to 3xraffle.com and the deposit will be returned to the rightful owner of the Account.

## **6. Withdrawals**

6.1. You may have to provide your KYC documents, such as bank statement, copy of a personal identification document, proof of address, upon request.

6.2. A withdrawal request will not be processed until all wagering requirements have been met.

6.3. It will not be possible to withdraw funds marked as “Bonus”, as well as funds stuck in an aborted game.

6.4. 3xraffle.com has the right to refuse withdrawal if the total bet amount is less than the amount of the last deposit. You have to turn over the initial deposit at least one time before being able to withdraw.

6.5. All withdrawals are usually instant.

6.6. A user cannot withdraw funds in excess of his/her Account balance.

6.7. Withdrawals will be made to you through methods available to you in “Cashier”.

6.8. When a withdrawal is cancelled, the funds are returned back to your Account and you can make use of those funds accordingly on the Account. 3xraffle.com does not assume any responsibility for any funds lost during game-play following a withdrawal cancellation either by you or by us.

6.9. Please be advised that our products are consumed instantly during game-play. Thus, we cannot provide refunds, returns of monies, or cancellation of the requested service when playing. If you play a Game with real money, the money will be drawn from your Account instantly.

6.10. You may only withdraw the maximum amount of EUR / USD 5,000 (or the (crypto) equivalent) in any 7 days and maximum amount of EUR / USD 20,000 (or the (crypto) equivalent) in a 30 days period unless a larger amount has been agreed by us.

6.11. Prior to accepting a withdrawal, we may request that you provide legal identification for example certified copies of passports, ID cards or other such documentation as we feel is required in the circumstances. We may also carry out phone verification, face verification or other such verification as is required to ensure that you are who you say you are.

6.12. You can only have one pending withdrawal (ie. requested but not processed) per payment method at any one time. Furthermore, depending on the method used, you can make only one withdrawal request per 24 hours period.

6.13. If you win more than EUR / USD 5,000 (or the (crypto) equivalent in your Account currency), 3xraffle.com reserves the right to divide the payout into weekly installments of maximum EUR / USD 5,000 (or the (crypto) equivalent), until the full amount is paid out. All progressive jackpot wins will be paid in full.

## **7. Account Closure**

7.1. You may close your Account at any time and request a withdrawal of the balance of the Account, subject to the deduction of relevant withdrawal charges. To close your Account, you must first cancel any open bets if applicable, and contact the Website customer support. The effective closure of the Account will correspond to the termination of 3xraffle.com In

case the reason behind the closure of the Account is related to concerns about possible gambling addiction you shall inform 3xraffle.com

7.2. The method of repayment will be at our absolute discretion.

7.3. 3xraffle.com reserves the right to close your Account and to refund to you the "Available to withdrawal" balance, subject to the deduction of relevant withdrawal charges, at 3xraffle.com's absolute discretion and without any obligation to state a reason or give prior notice.

7.4. 3xraffle.com reserves the right to cancel and remove any bonus amount awarded to you if not been used within 1 month from the date awarded.

7.5. 3xraffle.com reserves the right to refuse a withdrawal claim in case of fraud, in which case an Account will be suspended and the payment not processed.

7.6. 3xraffle.com will review all player Accounts and classify them at its discretion. Once a player is classified as a "bonus hunter" or "bonus abuser", all winnings and bonuses will be void and the Account will be suspended and the payment not processed.

## **8. Personal Information**

8.1. We will comply with applicable data protection laws in respect of the personal information you supply to us. Your personal information is processed in accordance with our Privacy Policy, a copy of which is available by clicking [here](#)

## **9. Criminal and fraudulent activity**

### **9.1. Criminal Activity**

In the case when any irregularity (including a suspicion of attempted money-laundering or fraud) has been noticed, 3xraffle.com reserves the right to close Accounts and/or report about criminal or other suspicious activities provided through one or multi Accounts to the relevant existing regulatory or law enforcement authorities. All offenders' Account balances will be blocked, withdrawals will be void, deposits and winnings will be forfeited.

### **9.2. Collusion and cheating**

3xraffle.com is eligible to disable users Accounts and forfeit their Account balances (including deposits and winnings) if they will be noticed of gaining, attempting to gain an advantage of trading information of their cards or establishing a collusive agreement with other users to take an unfair advantage. These advantages may consist of chip dumping and transfer, discussing a hand during play, multiple using a single Account, soft playing. 3xraffle.com provides the rigorous examination of play by both manual and automated ways and investigates all related user complaints. In addition, 3xraffle.com provides proactively and randomly examining game-plays and Accounts.

### 9.3. Fraudulent activity

Once 3xraffle.com noticed a fraudulent, unlawful, dishonest or improper activity on the Website, we are eligible to block user's Account with forfeiting of all Account balances without prior notification. In such cases, 3xraffle.com reserves the right to report fraudulent activity to existing regulatory and law enforcement authorities including but not limited to banks, credit card companies and/or any person or entity that has the legal right to such information, and/or taking legal action against such user.

## 10. Live Chat

10.1. As part of your use of the Website, 3xraffle.com may provide you with a chat facility, which is moderated by us and subject to controls. We reserve the right to review the chat and to keep a record of all statements made on such a facility. Your use of the chat facility should be for recreational and socializing purposes, and is subject to the following rules.

10.2. You shall not make any statements that are sexually explicit or grossly offensive, including expressions of bigotry, racism, hatred, or profanity.

10.3. You shall not make statements that are abusive, defamatory or harassing or insulting to the Website or 3xraffle.com

10.4. You shall not make statements that advertise, promote or otherwise relate to any other online entities.

10.5. You shall not make statements about 3xraffle.com the Website, or any other Internet site(s) connected to 3xraffle.com that are untrue and/or malicious and/or damaging to 3xraffle.com

10.6. You shall not collude through the chat rooms or separate chat. Any suspicious chats will be reported to the relevant regulatory or law enforcement authority.

10.7. In the event if you breach any of the above provisions relating to the chat facility, 3xraffle.com shall have the right to remove the chat room or immediately terminate your Account. Upon such termination, 3xraffle.com shall refund to you any funds which may be in your Account over and above any amount which may be owing to us at such time (if any).

## 11. Crashed & Aborted Games

11.1. 3xraffle.com is not liable for any downtime, server disruptions, lagging, or any technical or political disturbance to the game-play. Refunds may be given solely at the discretion of 3xraffle.com

11.2. 3xraffle.com shall accept no liability for any damages or losses which are deemed or alleged to have arisen out of or in connection with Website or its content, including without limitation, delays or interruptions in operation or transmission, loss or corruption of data,



communication or lines failure, any person's misuse of the Website or its content or any errors or omissions in content.

11.3. In the event of a casino system malfunction, all wagers are void.

11.4. In the event a Game is started but miscarried because of a failure of the system, 3xraffle.com shall refund the amount wagered in the Game to you by crediting it to your Account or, if an Account no longer exists, by paying it to you in an approved manner; and if you have an accrued credit at the time the Game miscarried, credit to your Account the monetary value of the credit or, if an Account no longer exists, pay it to you in an approved manner.

## **12. Duties**

12.1. 3xraffle.com reserves the right to assign or otherwise lawfully transfer its rights and obligations under the Terms. You shall not assign or otherwise transfer your rights and obligations under these Terms.

## **13. Complaints**

13.1. If you have a complaint, you can email to the Website customer support@3xraffle.com

13.2. 3xraffle.com will use best efforts to resolve a reported matter promptly.

13.3. If you have a query with regard to any transaction you may contact 3xraffle.com per email: support@3xraffle.com with details of the query. We will review any queried or disputed transactions. Our judgment is final.

## **14. Agreement & Admissibility**

14.1. These Terms, the Privacy Policy, the Cookies Policy and any document expressly referred to in them and any guidelines or rules posted on the Website constitute the entire agreement and understanding between you and 3xraffle.com with respect to this Website and save in the case of fraud it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between you and 3xraffle.com with respect to this Website.

14.2. A printed version of these Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relate to these Terms to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

14.3. If any provision of these Terms is held to be illegal or unenforceable, such provision shall be severed from these Terms and all other provisions shall remain in force unaffected by such severance.

14.4. In case of inconsistency of textual content between language versions, the English version of the Website shall prevail.

14.5. These Terms are governed by the laws of Curacao and the parties agree to the jurisdiction of the Curacao courts and to the rules of arbitration in accordance with applicable law.

## **15. Copyright**

15.1. We are the sole owners of the trademark 3xraffle.com and the 3xraffle.com logo. Any unauthorized use of the 3xraffle.com trademark and the 3xraffle.com logo may result in prosecution.

15.2. 3xraffle.com is the uniform resource locator of the Website operated by 3XR Corporation N.V. and no unauthorized use may be made of this URL on another website or digital platform without our prior written consent.

15.3. 3XR Corporation N.V. is the owner or the rightful licensee of the rights to the technology, software and business systems used within this Website.

15.4. The contents and structure of the 3xraffle.com Website pages belong to 3XR Corporation, all rights reserved. The copyright in this Website including all text, graphics, code, files, and links belongs to 3XR Corporation N.V. and the site may not be reproduced, transmitted or stored in whole or in part without our written consent. Your registration and use of our system do therefore not confer any rights whatsoever to the intellectual property contained in our system.

15.5. Links to the Website and any of the pages therein may not be included in any other website without the prior written consent of 3XR Corporation N.V.

15.6. You agree not to use any automatic or manual device to monitor the Website pages or any content therein.

15.7. Any unauthorized use or reproduction may be prosecuted

## **16. Promotions: Terms & Conditions**

The terms for each bonus are set out in the specific terms for the bonus and/or are mentioned on our Bonus Terms page.

3XR Corporation N.V. (3xraffle.com) reserves the right to change these terms and conditions at any time.